

Processing Hours – Cash Services

Product	Sub Product	Day of Transaction Request	Processing Hours	Remarks
Local Payments	Transfer to UOB Account (in like currency)	Mon - Sun & PH	24/7	All transactions sent outside processing hours will be processed only at the next available processing day.
	Transfer to UOB Account (in unlike currencies)	Mon - Fri	10.00 am - 3.00 pm	
		Sat, Sun & PH	N.A.	
	Transfer to Other Bank - GIRO	Mon - Sat	9.30 am - 6.00 pm	
		Sun & PH	N.A.	
Bill Payment	Bill Payment	Mon - Sat	9.30 am - 9.30 pm	
		Sun & PH	N.A.	
Cashier Order/ Bank Draft	Cashier Order	Mon - Fri	9.30 am - 12.00 pm	Applications received on a) Mon - Fri by 12 noon will be ready for collection on the same day at the requested branch from 2pm to branch closing time; b) Mon - Thurs after 12 noon will be ready for collection on the next business day at the requested branch from 2pm to branch closing time. c) Fri after 12 noon or on Saturdays, Sundays and Public Holidays will be ready for collection on the next business day at the requested branch from 2pm to branch closing time.
		Sat, Sun & PH	N.A.	
	Demand Draft	Mon - Fri	9.30 am - 12.00 pm	
		Sat, Sun & PH	N.A.	
Remittance	Telegraphic Transfer	Mon - Fri	9.30 am - 4.00 pm	Please refer to the next page for specific currency processing and value dates.
		Sat, Sun & PH	N.A.	
Cheque Services	Stop Cheque Request	Mon - Sat	9.30 am - 9.30 pm	All transactions sent outside processing hours will be processed only at the next available processing day.
		Sun & PH	N.A.	
	Cheque Book Request	Mon - Sat	9.30 am - 9.30 pm	
		Sun & PH	N.A.	
Term Deposit	Term Deposit Placement	Mon - Fri	9.30 am - 7.00 pm	All pending placement requests will be voided if the transaction is not sent to the bank by the cut-off time.
		Sat, Sun & PH	N.A.	
Stop/Cancel Post-Dated Items	All Products	Before Value Date		
Terminate Recurring Items	All Products	Before Value Date		

Processing and Value Dates for Telegraphic Transfer (TT) payments received before Cut-off time (4.00pm)

Processing Date – The day when UOB debits the applicant's account and sends the payment instruction to our correspondent bank.

Value Date – The day when our correspondent bank executes our payment instruction.

 Value Date does not necessarily determine the day the beneficiary will receive the funds as UOB has no control over when the beneficiary banks will credit the account.

TT Payment Currency	Processing Date	Value Date
CAD, EUR, GBP, KRW, MYR, NTD, SGD, USD and VND	(e.g. 01 Aug)	Same day as Processing Date (e.g. 01 Aug)
AUD, BND, CHF, CNH, DKK, HKD, JPY, NOK, NZD and SEK	(e.g. 01 Aug)	1 Business Day after Processing Date (e.g. 02 Aug)
AED, BDT, INR, LKR, MXN, PHP, PKR, SAR and THB	(e.g. 01 Aug)	2 Business Days after Processing Date (e.g. 03 Aug)